

ACCESSIBILITY AT HOME FARM HOTEL



We understand our guests have a variety of needs and we try to cater for these within the confines of our historic buildings.

We are always looking for ways to both improve our guest experience and make the hotel as easy to use as possible. This is a work in progress but includes a programme of improving the signage both outside the hotel and within the hotel for ease of use.

Mobility

The hotel has two entrances to the main building. One with steps and one with a ramp (although this is unfortunately not suitable for some wheelchair users, please contact reception prior for more information)

Some of our rooms have level step free access.

A “quiet” hotel

We are a “quiet” hotel. We do not have any TVs or Music on in the public areas (unless specifically requested for a private function). We ask our guests to respect this by not playing videos, music, TikTok, reels etc on mobile phones or devices in the public areas.

Although the hotel buildings are set back from and above the road there is some traffic noise at night. We’ve measured the noise and peaking at 38 decibels, this is actually below the level of a quiet library. However in the still of the night even 38 decibels can seem loud. We can provide our guests with sleep packs which include both eye masks and ear plugs.

Some of the rooms have noisy power showers and / or extraction fans which is an area we are working on improving.

Lighting overstimulation

We are undergoing a programme of changing all the lighting to be lower colour temperature (2700K) rather than standard “stark” (4000K or 6000K) bulbs. We are gradually fitting dimmers and other “painting with light” type enhancements to the rooms, along with better lamps and lamp-shades.

Most of our rooms have black-out blinds and we try to keep any bright led type electronics out of the rooms.



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We have a few spaces for public use:

The Restaurant - level access (from external ramp) seats about 20 including a private nook for four - used mainly for breakfast.

The Bar - up a small flight of steps - seats about 25 to 30 and has an outside decking area also seating about 25.

Bar Garden next to decking area mainly lawned but has some lovely flowers and bushes around the outside.

The Lounge - a quieter out of the way room with seating for a few people.

Front garden has a fairly steep lawned access - we're considering putting picnic benches here but haven't done so yet.

Languages spoken

Our team is mainly fluent in English, with a bit of Polish and German.



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